

## Bellaire Neurology Telephone/Video Virtual Visit Authorization

Bellaire Neurology offers Telephone Visits and Virtual Video Appointments. A virtual visit allows you and Dr. Loftus to see and hear each other during the visit using the a webcam and speakers on your computer or mobile device. Your insurance will probably not cover a phone visit but they may cover a virtual visit. If you do not want your virtual visits filed to your insurance please let us know by checking the box below. Even if the visit is not covered, you will save on your travel expenses and time.

By signing this form, you agree for your credit card to be charged for the telephone or video visit fee. This authorization will be used for all future telephone or virtual appointments until you cancel the authorization. Telephone and Virtual visits will take place at scheduled appointment times (Dr. Loftus will try to be prompt). Portal messages and brief phone calls are still provided at no charge at this time. The fees below are after a 20% same day payment discount. Please ensure we always have a valid credit card on file prior to the visit to take advantage of this "same day payment discount".<sup>1</sup>

20-minute Follow-Up Telephone/Virtual Visit ( <b>During Normal Business Hours</b> M-Th 9am -5pm)	\$160
20-minute Follow-Up Telephone/Virtual Visit ( <b>After Hours</b> – 7-10pm on Wednesday)	\$200
40-minute New Patient Virtual Visit (Offered During Normal Business Hours Only)	\$320

Please fill in all your information below and we will keep this on file for future phone & virtual appointments. If you would like to pay by check we must receive payment 3 business days prior to your scheduled appointment. Failure to receive a check may cause rescheduling or cancellation of your appointment. Your receipt will be sent to the email address below. Please remember to update the information should your credit card expire or change.

**Note: Patients who only want to have telephone visits must be seen in the office at least once every 12 months or have a virtual visit once every 12 months. Patients who have online virtual visits are not required to see Dr. Loftus in the office every 12 months. Texas law requires an in-office face-to-face visit for Dr. Loftus to prescribe opioids therefore they cannot be prescribed during a telephone visit or virtual video visit.**

Patient Name: \_\_\_\_\_

Name on Credit Card: \_\_\_\_\_

Credit Card #: \_\_\_\_\_

Visa  Master Card  Amex  Discover

Expiration Date: \_\_\_\_/\_\_\_\_ CVC#: \_\_\_\_\_<sup>2</sup>

Billing Address & Zip Code: \_\_\_\_\_

Email Address: \_\_\_\_\_

Card Holder Signature: \_\_\_\_\_ Date Signed: \_\_\_\_\_

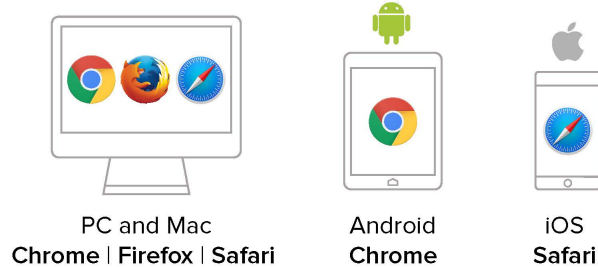
Check the box if you **do not** want the claim for the virtual visit filed to your insurance. If the box is unchecked, we will file your claim for you as long as you have out of network benefits. Keep in mind some plans may deny the charge or cover the charge at a reduced amount compared to a regular in-office visit.

<sup>1</sup> If the credit card on file declines or expires and a valid credit card cannot be charged for your visit, a 20% same day payment discount will not be applied and you will be responsible for the full billed charges. The billed charges are \$200 for a Telephone/Virtual Visit during regular business hours, \$250 for an after-hours Telephone/Virtual Visit and \$400 for a New Patient Virtual Visit..

<sup>2</sup> The CVC is the 3-digit code on back of card or 4 digits on front of American Express Cards

## How to check-in for your video visit

- 1 Use a computer or device with camera/microphone



- 2 Enter <https://BN.doxy.me/HeadacheDoc> in your web browser

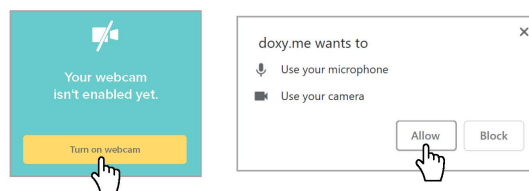


- 3 Type in your name and click check in



- ✓ Secure
- ✓ No software to download
- ✓ HIPAA compliant
- ✓ No registration needed

- 4 Allow your browser to use your webcam and microphone



- 5 Dr. Loftus will start your visit. He is notified that you checked-in and are waiting.

### Call Tips

- Have a good internet connection
- Restart your device before the visit
- Use the [Start Test](#) button in the waiting room
- Need help? Send us a message <https://doxy.me>

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